

Milos Belcevic (MBL)

Data & Desicion Science

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interactive cv

PhD researcher in Operations Research and Management Science with 10+ years of experience in technical product management and operations. Seeking an applied operations research, data science, or decision science role. Research focuses on decision support systems and multi-criteria decision-making in product development and backlog prioritization, connecting scientific methods with industry practice. First author of a peer-reviewed article published in a Scopus Q1 journal. Currently working with academic mentors on algorithm design. Professional experience includes leading product initiatives involving APIs, microservices migration, hardware experimentation, and operational process improvement. Holds two master's degrees in marketing and communication, and engineering management. Spoke at 20+ conferences across 8 countries.

RESEARCH AND EDUCATION

Doctoral Research — Operations Research and Management Science | Nov 2024 – current
Faculty of Organizational Sciences, Belgrade University
• *Research focus: Multi-Criteria Decision Making (MCDM); Investigating hybrid prioritization methods combining fuzzy systems and AI to connect academic decision models with practical product management needs. (Algorithm yet to be designed, implemented, and validated.)*

MSc in Engineering Management | 2017 – 2019 (GPA 9.75/10)
Singidunum University, Belgrade, Serbia
• *Master's thesis: Innovation and challenges in startup entrepreneurship*

MSc in Marketing and Communication | 2016 – 2017 (GPA 25.6/30)
Singidunum University, Belgrade, Serbia
• *Master's project: Letgo - Marketing & Communications Plan: Communication & Marketing challenges for the world's fastest growing mobile marketplace for secondhand goods*

BA at Belgrade University, Serbia | 2011 – 2016 (GPA 8.12/10)

TECHNICAL SKILLS

Research: SLR (PRISMA 2020), SMS (Petersen et al. 2015), interviews, surveys, usability testing
Programming, data analysis & querying: Python (intermediate), SQL (intermediate)
AI-assisted engineering & analysis: Rapid prototyping, coding, testing, workflow automation, and data analysis (Claude Code, Claude Design, Codex, Zapier, n8n, Clerk, Lovable)
APIs & observability: API specification and analytics, application monitoring, and LLM observability (Postman, Datadog, Langfuse, OpenAPI, Swagger, Sentry)
Systems modelling & documentation: UML diagrams, business process mapping, user story mapping, technical requirements, and technical writing (Lucidchart, Figma, Miro...)

COURSEWORK

Certified Product Innovation Prof. Spark Engine, Jun 2026
Certified Agile Leader 1 (CAL1), Scrum Alliance, Apr 2024
Lean Agile Visual Management, Modus Institute, Nov 2023
Senior Product Manager, Product School, Aug 2022
Certified Scrum Professional®, Scrum Alliance, Sep 2020
Certified Kanban Professional, Kanban University, Dec 2020
Certified ScrumMaster®, Scrum Alliance, Apr 2018

MEMBERSHIPS

Institute for Operations Research and the Management Sciences (INFORMS)
Product Development and Management Association (PDMA)
Academy of Management (AOM)
Agile Alliance

PROFESSIONAL EXPERIENCE

TOPTAL — **Senior Product Expert** | April 2022 – present

#1 Most reliable professional services company in the US (Newsweek), less than 3% acceptance rate

• Drove product strategy and execution for over 6 ventures across HealthTech, EdTech, Logistics, Life Sciences, and FinTech; accumulating 2,500+ billable hours with strong client retention

• Delivered product roadmaps and business-model validation across client engagements, with more than 2,500 billable hours

REWARDFUL — **Senior Product Manager** (interim) | Mar 2026 – Sep 2026

Leading tool for affiliate marketing management, part of saas group, SaaS startup portfolio company

• Planned and initiated a staged business-model transition from an affiliate-management tool toward a network- powered marketplace

• Assessed, documented, and improved product and development processes. Completed the interim assignment and handed over to the returning PM with detailed documentation

URBAN SPORTS CLUB — **Staff Product Manager** (interim) | Sep 2025 – Jan 2026

Leading fitness and wellness platform with millions of members and over 10k partners in 7 countries

• Lead a strategic multi-phase initiative for improving reliability, error rate, scalability, and feature lead-time by isolating failure domains via monolith-to-microservices migration

• Surfaced and initiated new product opportunities during a 5-month interim leadership period, transitioning the team from maintenance to high-impact delivery, driving measurable user value

FELDSPAR

Deep tech startup building AI-powered hardware for athletic performance optimization

Fractional Head of Product | Sep 2024 – Jan 2025

• Managed three hardware development streams with external vendors, coordinating delivery against time and budget constraints, aligning with internal data science and SD team

Product and Operations Lead | Apr 2024 – Sep 2024

• Established standard operating procedures with an approximately 30% reduction in workflow cycle times. Led experimentation phases to validate technical assumptions and de-risk

CLARIVATE — Senior Product Manager, API | Jun 2022 – Apr 2024

Leading global provider of enriched data, insights & analytics, and expert services

• Owned API strategy and execution, culminating in a successful Early Adopter Program; rapidly promoted from PO to Senior PM (within 6 months) for exceptional leadership and delivery

• Ensured reliability for high-volume endpoints (millions of calls/mo) by coordinating requirements across 5+ tech teams

VARIOUS CLIENTS — Product Management Consultant | Aug 2019 – Jun 2022

Product Management expert for numerous organizations in B2B and B2C. Over 3000 billable hours

Selected projects:

• **Crowdbotics (Technical PM)**: Led end-to-end delivery of custom web/mobile applications, managing technical specs, API integrations, and agile sprints (18 months)

• **Nanoramic® Laboratories (Product Owner)**: Directed 0-to-1 discovery, system design, and delivery of a custom in-house ERP solution for this MIT-spinoff deep tech startup (6 months)

• **Kampster (Lead PM)**: Directed full platform redesign and AI-feature discovery and strategy, mapping key user flows, and enhancing user experience for a user base of 450,000+ (3 months)

OPINODO — Chief Operations Officer | Feb 2017 – Aug 2019

Marketing technology startup with 500k+ users across membership and online survey platforms

• Led product and business-model initiatives, survey-partner integration, and expansion into over ten countries

• Built and led a distributed team of 7 staff and 15 freelancers, establishing operational workflows

VARIOUS CLIENTS – (Product) Marketing Consultant | May 2015 – Feb 2017